

E-Commerce in Blaine Co

2Q Forum

April 26, 2018

Limelight Hotel

Agenda

1. Economics

2. Legislation & Compliance

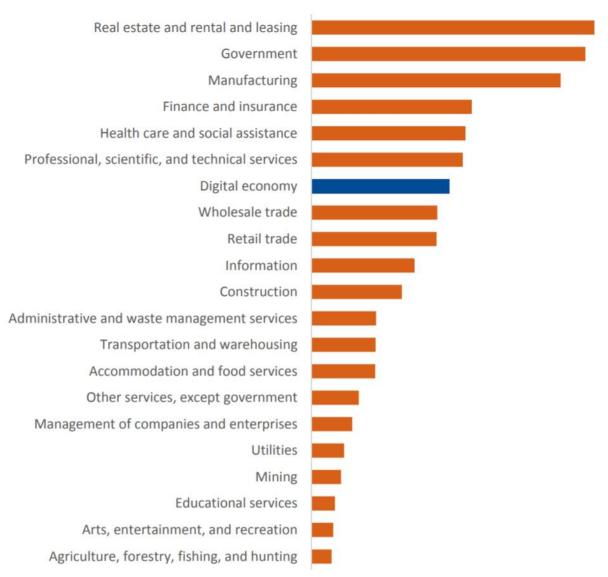
3. Trends & Opportunities

4. Programs & Stories

National Economics

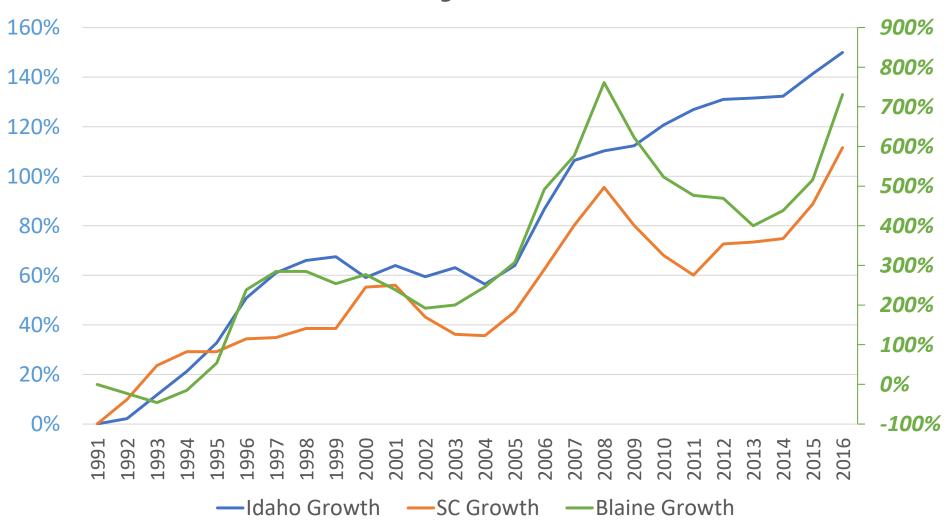
Statistic	Overall Economy	Digital Economy
Annual Growth Rate 2006-2016 (%)	1.5%	5.6%
Share of GDP (\$ trillion & %)	\$18 t	\$1.2 t 6.5%
Jobs Supported (# million & %)	150 m	6 m 3.9%
Average Annual Compensation per worker (\$000)	\$65k	\$114k

Chart 1. Digital Economy and Industry Share of Total Gross Domestic Product, 2016

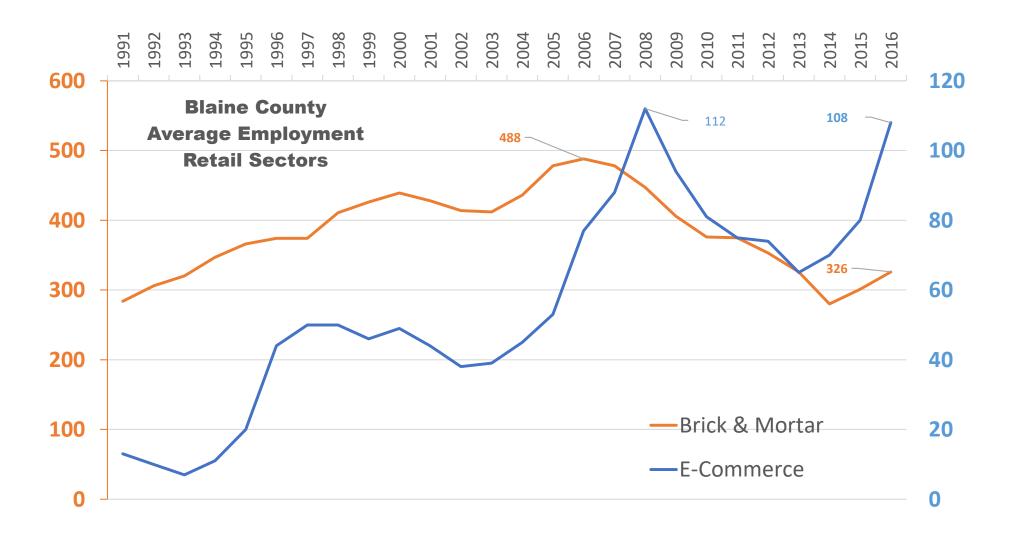


Regional Economics

E-Commerce Growth % Change since 1991



Local Economics



Legislation & Compliance

Legislative Trends

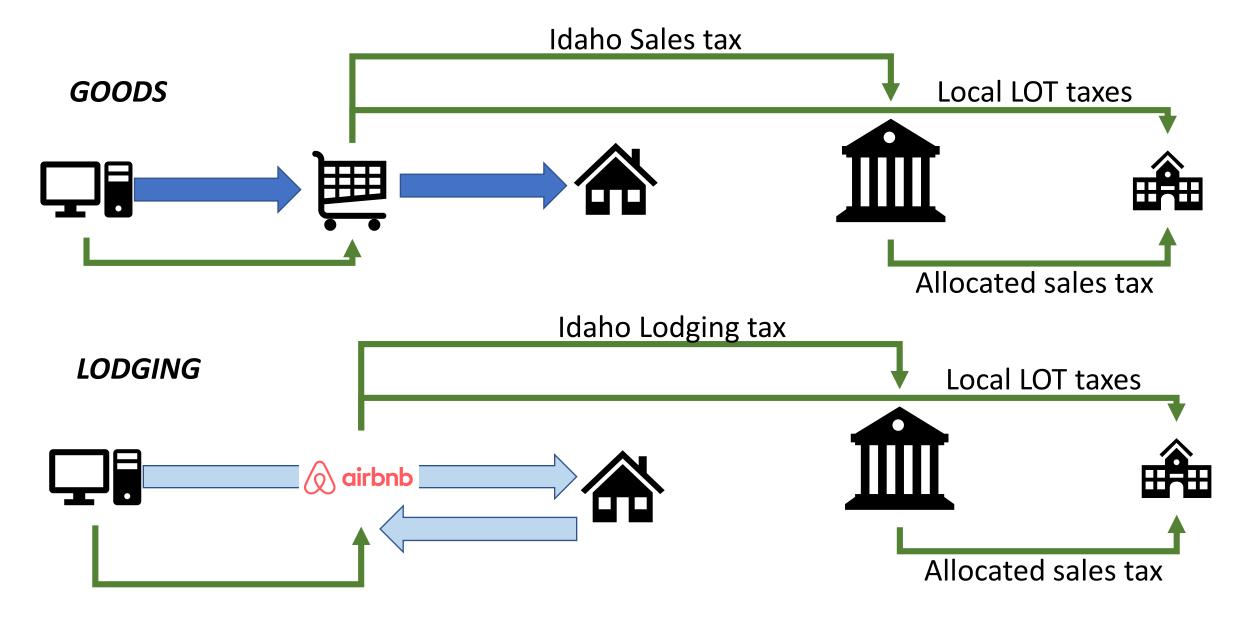
National:

- Amazon/Other e-commerce retailers under attack by Federal authorities
- Landmark case (S.Dakota vs Wayfair) being heard by US Supreme Court

<u>Local:</u>

- HB 578 approved by Idaho:
 - ✓ Requires collection and remittance of sales taxes
 - ✓ Implementation starting July 1, 2018
 - ✓ Affects all out-of-state sellers with >\$10,000 in sales
- Blaine Co cities requesting remittances from numerous sellers
- Major e-commerce sellers starting to remit to states/cities

E Commerce Taxation



Compliance

Big Box examples:

Amazon

Target

Costco

Home Depot

Lowes

others

Lodging examples:

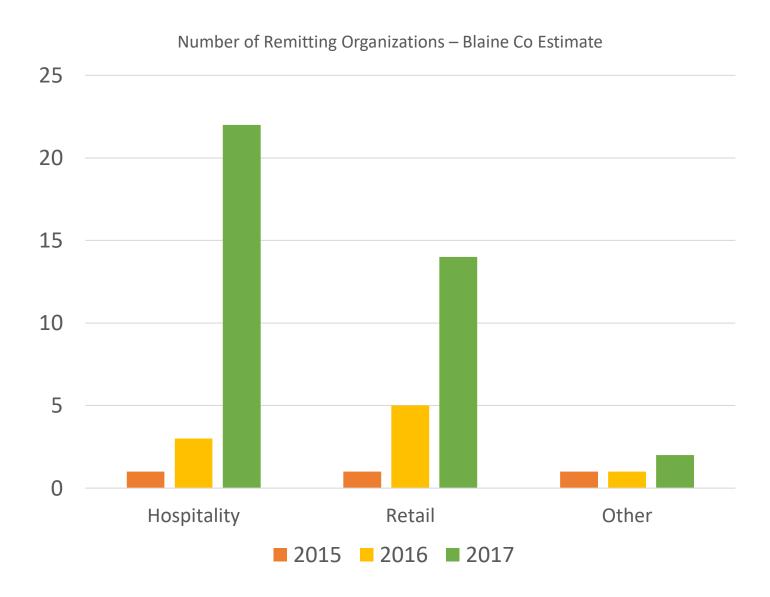
VYBO

Homeaway

Orbitz

Kayak

others



Trends & Opportunities

DTC SHIFT

"Things are changing so fast in retail that a year needs to be measured in dog years."

Is American Retail at a Historic Tipping Point?

By MICHAEL CORKERY

Last Updated: April 15, 2017





DTC SHIFT

SGBMEDIA

HOME V SGB TODAY SGB UPDATES V

On its third-quarter conference call, Mark Parker, president and CEO, Nike Inc., said the company plans to double down on its investments in "getting sharper and moving faster" because of how digital is transforming the retail marketplace.

The digital shift was the big story over the recent holiday selling season, and Parker stated that the shift has "accelerated" over the last 90 days.

Nike's goal is \$50B by 2020

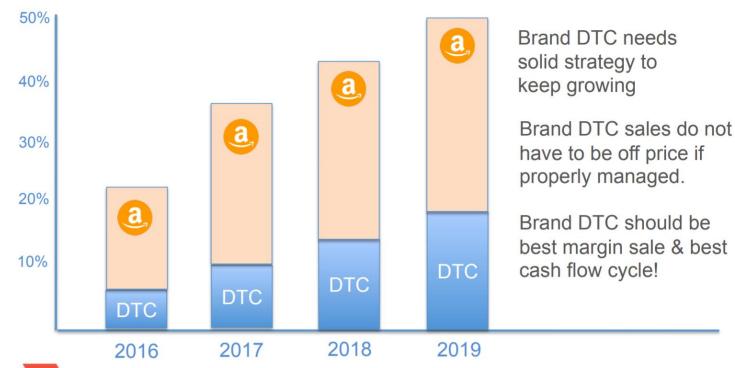
"The consumer has decided digital isn't just a part of the shopping experience," said Parker.

"Digital is the foundation of it. This and other factors have shifted consumer patterns, especially in North America, impacting traffic, the economics of brick-and-mortar retail and is driving a more promotional environment in the near term."

Nike's growth driver: DTC!



DTC SHIFT Where are you with your business?





Changing Playing Field

Retail:





Hospitality:



eCommerce Product Differentiation



eCommerce Workforce Examples



Customer Service

Skills: Help Desk, Chat, Messenger, Social Listening, FAQ, Outlook, G-Suite, VOIP



Social Media Manager

Skills: Facebook
Business Manager,
Tweetdeck, YouTube,
Instagram Business,
Pinterest, Content
Creation



Digital Marketer

Skills: Adwords, eComm
Platforms, Ads
Manager, Email
Marketer, CRM, Graphic
Design, Content
Direction

eCommerce Technology Stack



ESP (Email Service Provider)

MailChimp,
ConstantContract, Drip,
MyEmma, etc.



eCommerce Website

Shopify, WordPress + WooCommerce/Drupal, BigCommerce, Wix etc.

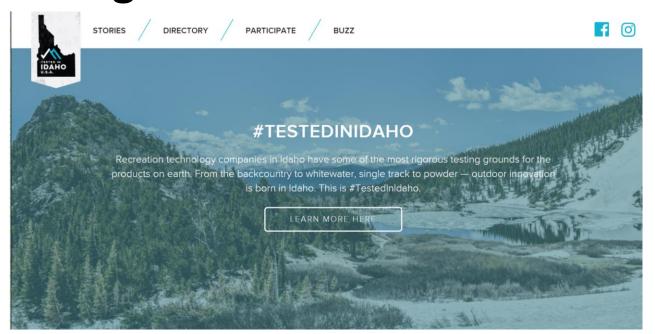


Google G-Suite +

AdWords, Analytics, My Business, Webmaster Tools, Merchant Center, Tag Manager, UTM Parameters, Attribution, etc.

Programs & Stories

Programs – Tested in Idaho







Inergy creates industry-leading solar-powered chargers and lights for extended trips in the backcountry.

READ STORY



Club Ride provides causal, performance cycling apparel for the trail, road or path.

READ STORY



Proof Eyewear produces stylish, eco-friendly, handcrafted glasses and accessories.

READ STORY

CLUB RIDE

Built for performance. Designed for life

There's nothing like a feeling uncomfortable in a pair of spandex to give you inspiration. Nine years ago, Club Ride founder Mike Herlinger was riding his bicycle in Sun Valley, Idaho. After a great ride through the mountains, he planned to go get a drink with some friends. Decked out in his bike gear, he did not feel it was appropriate to go into Lefty's wearing spandex. In this moment, Mike was inspired to create Club Ride.

Club Ride is a Sun Valley company that makes bike apparel comfortable and efficient for bike riding, yet stylish and appropriate for other day to day activities. Club Ride makes it easy to go from biking on your favorite trail to eating at your favorite restaurant. Employees love to test out their Club Ride clothes when biking to work and while on the hundreds of trails that Idaho has to offer. In Sun Valley, everyone is looking for an adventure; it's this lifestyle that has made Club Ride the success it is today. Club Ride offers a variety of products for men and women that are "built for performance" and "designed for life." To showcase their products and the Gem State they call home, Club Ride recently did a catalog shoot and tour around Boise, Twin Falls, and Kimberly. Club Ride loves their products and they love that their products are Tested in Idaho.

FEATURED PRODUCTS

NEW WEST - SAPPHIRE



Function and fashion. Is it too much to ask for? At Club Ride, we don't think so. We believe that it is possible have both. Club Ride's New West Jersey allows people to to ride

Innovation Stories







DECKED.COM

- Bricks & Mortar downsize
- Trunk shows
- Customer sales app

- DTC Product Launches
- Bypassing Tradeshows









Thank you

Limelight Hotel